

These General Terms and Conditions define the conditions under which Mouldlife limited (hereinafter referred to as "Mouldlife") sells Products and/or invoices Services to its Customers. These terms and conditions apply notwithstanding any provisions to the contrary contained in the Customer's general conditions of purchase or in any other document issued by the Customer, unless otherwise agreed in writing between the parties.

## **ARTICLE 1: DEFINITIONS**

For the purposes of these General Terms and Conditions and the agreements to which they apply:

- The term "Customer" refers to any person or entity ordering Products and/or Services from Mouldlife;
- The term "Deliverable" refers to the result of the Service provided to the Client by Mouldlife, with the exception of Products;
- The term "Mouldlife" refers to the company Mouldlife that invoices the Services or sale of Products to the Customer;
- The term "Order" refers to the Purchase Order modified or not, and accepted, by Mouldlife in writing;
- The term "Product" refers to any product supplied to the Customer by Mouldlife;
- The term "Purchase Order" refers to any document used by the Customer to order Products and/or Services from Mouldlife. Purchase Order submission implies the acceptance of these General Terms and Conditions;
- The term "Service" refers to any service provided to the Customer by Mouldlife.

These terms have the same meaning in both the singular and plural forms.

## **ARTICLE 2: ORDERS**

Purchase Orders must be sent to Mouldlife by fax, email, post or electronic data exchange.

Purchase Orders submitted by the Customer are only binding once they have been confirmed by Mouldlife in writing.

Once confirmed by Mouldlife, each Order is considered firm and definitive and may not be cancelled, modified or postponed without Mouldlife's written consent.

Mouldlife may not be held liable for any shortcomings, mistakes or other errors in the Customer's statements.

No modification of the Product specifications by the Customer may be considered accepted without Mouldlife's express prior written consent.

The Customer may only transfer the rights and obligations arising from an Order to a third party if said third party has accepted the provisions of these General Terms and Conditions and if the Customer has obtained Mouldlife's express consent.

The Customer acknowledges to have checked the suitability of the Products and/or Deliverables to its needs. In case of doubt or need of information, the Customer undertakes to inform Mouldlife in order to obtain all necessary information on the Products and/or Deliverables so the Customer can order them well informed.

## **ARTICLE 3: INTELLECTUAL PROPERTY**

Notwithstanding any provision to the contrary, all processes and techniques, as well as all knowledge and intellectual property rights implemented, developed or improved by Mouldlife in the context of Service performance and/or Product distribution and manufacture, remain its property or that of its suppliers.

## **ARTICLE 4: PRICES – PAYMENT TERMS**

All Orders for Service(s) and/or Product(s) will be payable net and without discount within thirty (30) days of the invoice date, unless otherwise agreed upon in writing by the parties.

Mouldlife reserves the right (i) to suspend or cease its Service and/or Product delivery, and/or (ii) to require payment in advance of any Order, including any other order, in the event of any non-payment as of the due date.

The Products and/or Deliverables will be the property of the Customer, subject to payment of all sums due by the Customer to Mouldlife under the corresponding Order.

### **4.1 PRICES**

The price indicated on the Order is considered to be the price that Mouldlife and the Customer have agreed upon.

Unless otherwise stated on the invoices issued by Mouldlife, no Customer discount will be granted for early payment of all or part of the sums due.

Prices are net and exclusive of tax.

Unless the parties agree to an Incoterm within the framework of a special contract that derogates from these General Terms and Conditions, any tax, bank charges, customs duties or other charges payable pursuant to regulatory provisions will be borne by the Customer.

If the company is placed under safeguard or receivership proceedings, deliveries will be paid, at Mouldlife's discretion, in cash or in advance in accordance with applicable legal provisions.

### **4.2 LATE OR NON-PAYMENT**

Any sum not paid as of the due date:

- renders all amounts owned to Mouldlife immediately payable, including those that are not yet due;
- authorises Mouldlife to suspend Service performance and/or Product delivery;
- authorises Mouldlife to recover Products that have not been paid for;
- results in the application of an interest rate equal to the main refinancing rate in force of the European Central Bank in force at the due date mentioned on the invoice, plus ten (10) percentage points.

Mouldlife will invoice the Customer for recovery costs pertaining to all or part of the sums due, it being understood that the minimum recovery fee is forty (40) euros for each invoice.

## **ARTICLE 5: DELIVERY**

### **5.1 TERMS AND CONDITIONS – TRANSPORT**

The Products and/or Deliverables will be delivered to the place indicated in the Order. In the absence of such indications, the Products and/or Deliverables will be delivered FCA (Incoterms 2020).

### **5.2 DELIVERY TIMES**

Delivery of the Products and/or Deliverables will, in principle, be made within the time period indicated in the Order.

Mouldlife shall do its utmost to respect delivery times. Nonetheless, delivery times are solely given as an indication. Therefore, late deliveries do not justify Order cancellation nor may they give rise to damages. Delivery dates may be postponed due to execution difficulties, an Order change accepted by Mouldlife, a shortage of raw materials, transport constraints or other reasons. The Customer will be informed of any delays as soon as possible. Compliance with the indicated delivery time is, in any event, subject to faultless cooperation between the parties. In this respect, the Customer agrees to provide Mouldlife with all necessary Order-related information.

In the event of a Product and/or Deliverable delivery delay due to the Customer, Mouldlife is authorised to invoice the Customer for costs related to the storage of said Products and/or Deliverables, plus any additional transport costs.

### **5.3 CONFORMITY**

The Customer must check the qualitative and quantitative conformity of the Products and/or Deliverables as soon as they are received.

Should any Products be damaged and/or missing, the Customer must list its reservations and identify the damaged and/or missing Products, as well as their quantities, on the carrier's waybill and in the presence of the carrier. The Customer must also send, by registered letter with acknowledgement of receipt, confirmation of its reservations to the carrier as well as to Mouldlife within three (3) working days of receipt of said Products.

Claims for nonconformities that were not discovered within the time limit stipulated above, despite careful examination, must be made in writing and must reach Mouldlife within fifteen (15) working days of the discovery of said non-conformities and, in any event, no later than thirty (30) days after the Customer has received the Products and/or Deliverables concerned.

It being understood that any claims made once the Customer has resold the Products and/or Deliverables, or has transformed or treated them in any way, are null and void.

If no complaint has been made by the Customer within the deadlines indicated above, this will be considered as an absolute and unconditional waiver of its right.

If the Customer can prove that the Products and/or Deliverables do not comply with the specifications, Mouldlife may, at its discretion, replace the non-compliant Products and/or Deliverables at its own expense or refund the price paid by the Customer for said Products/Deliverables.

## **ARTICLE 6: WARRANTY – LIABILITY**

Risks related to the Products and/or Deliverables are transferred to the Customer upon delivery according to the agreed Incoterm. If delivery is postponed at the request of the Customer, or for any other reason beyond Mouldlife's control, risks related to the Products and/or Deliverables will be transferred to the Customer on the initially scheduled delivery date.

Subject to the below mentioned limits, the conformity of the Products with the specifications is warranted during one (1) month starting from the date of delivery of the Products, subject to any other duration indicated in the offer, contractual document or any other document provided by Mouldlife.

The Products and/or Deliverables are handed over "as is". Mouldlife makes no express or implied warranty as to their potential market value or fitness for a particular purpose.

The Customer acknowledges that Mouldlife cannot foresee all the conditions under which Products and/or Deliverables may be used. Consequently, it is the Customer's responsibility, prior to any use, to carry out its own sampling tests to determine the safety and suitability of the Products and/or Deliverables in relation to its needs. Likewise, it is the Customer's responsibility to ensure that use of the Products and/or Deliverables for a given purpose, whether alone or in combination with other products complies with the expected needs of the Customer. Mouldlife shall not be liable for any claim of the Customer on the Products and/or Deliverables, in case the Customer did not carry out the aforementioned tests. Likewise, it is the Customer's responsibility to ensure that use of the Products and/or Deliverables for a given purpose, whether alone or in combination with other products, is not likely to infringe any pre-existing intellectual property rights. All information communicated by Mouldlife is given without any explicit or implicit guarantees.

The liability of Mouldlife is limited for whatever cause, except for the personal injury and gross negligence, to direct damages. In any way, the liability of Mouldlife is limited to the amount of the Order for the supply of the Products or to twice the amount of the Services performed by Mouldlife. The liability of Mouldlife shall in no way cover consequential, incidental, special, punitive and indirect damages, including, without being limited, loss of business, loss of profits, loss of opportunity, commercial loss, revenue shortfall, claims from third parties etc.

The Client undertakes to guarantee and hold harmless Mouldlife against any third parties' or its own insurers' direct and indirect claims related to the fulfilment of our obligations arising from this Purchase Order or any Order resulting therefrom, and which contravenes the conditions and limitation of responsibility of this clause.

Mouldlife is not responsible for any information provided by the Client which is incorrect or is protected by a third party's intellectual property right. The Client remains responsible regarding the result it seeks and for any omission in the information it gives.

The Client guarantees Mouldlife against all the consequences arising from infringement proceedings concerning the use of data or drawings that it transmitted.

The Parties expressly agree to exclude any legal warranty, such as the guarantee of latent defects and the guarantee of defective products if the applicable law permit it.

In the event that Mouldlife or one of its officers, employees or agents is subject to a summons, a court order, or any other request from a state authority or a court of law in the context of legal proceedings against the Customer, the latter shall indemnify and reimburse Mouldlife for all costs and expenses, including but not limited to reasonable legal fees and court costs, incurred by Mouldlife and/or one of its officers, employees or agents in connection therewith.

The warranty ceases to be valid automatically:

- In the event of a damage resulting from improper storage conditions, poor maintenance or lack of maintenance or lack of inspection or incorrect installation made by the Customer or a third party, and in general resulting from any handling that does not conform to the contractual specifications or to the standard practice of the profession;
- For the defects resulting, either in whole or in part, from normal wear and tear of the Product, from the deteriorations or accidents attributable to the Customer or to a third party;
- For the defects or non-conformities which have not been subject to an express reclamation by the Customer upon the delivery of the Product according to the dispositions of article 5.3;
- In the event of any acts or changes on the Products by the Customer or a third party;
- In the event of a force majeure event ;
- In the event of any non-payment, even partial.

#### **ARTICLE 7: SUBCONTRACTING**

Unless otherwise stipulated in the Order, Mouldlife may subcontract all or part of Service performance and Product manufacture and/or supply to a third party with comparable quality standards and bound by equivalent confidentiality rules.

#### **ARTICLE 8: SALES TO INDIVIDUALS**

Orders placed by private individuals are subject to Product availability. Notwithstanding any provision to the contrary, the mandatory legal provisions applicable to private individuals who have placed an order shall prevail over the provisions of these General Terms and Conditions.

#### **ARTICLE 9: FORTUITOUS EVENTS AND FORCE MAJEURE**

The following are contractually assimilated to force majeure and may constitute grounds for the termination or suspension of one of the parties' obligations: any event that the defaulting party could not reasonably have foreseen or controlled on the date hereof in

view of the inevitable, unforeseeable and uncontrollable nature of the event in question, particularly government actions, war, terrorism, raw material shortages, failure on the part of the Parties' suppliers or subcontractors, transport interruptions, shortages or social actions, viral contamination, epidemics, earthquakes, fire, explosions, flooding, strikes, lockouts, embargoes, fortuitous occurrences, and any other cause beyond the reasonable control of the defaulting party, provided that the party invoking the force majeure event has promptly informed the other party and has made reasonable commercial efforts to avoid or remedy said force majeure event and provided that neither party may be obliged to settle a disruption or industrial dispute. If the force majeure event persists ninety (90) days after notification, either party may terminate the Order by registered letter with acknowledgement of receipt or equivalent, and said termination will take effect immediately.

#### **ARTICLE 10: PERSONAL DATA**

In the course of the relationship subject to these General Terms and Conditions, each party may have access to and use the personal data of employees, subcontractors, customers and suppliers (the "Data Subjects") of the other party (hereinafter referred to as "Personal Data"). Said Personal Data is used to enable the effective functioning of the contractual relationship. The Personal Data retention period must strictly adhere to the time period needed to achieve the above-mentioned purpose. Said Personal Data, whether provided or collected by a party, must be used in accordance with the provisions of the General Data Protection Regulation ("GDPR"). In accordance with the GDPR, Data Subjects have the following rights: access, rectification, deletion, opposition and updating. Under certain conditions, Data Subjects also have the right to portability and limitation of processing. In order to exercise these rights, the Supplier may write to Mouldlife at the following address: [contactGDPR@gazechim.com](mailto:contactGDPR@gazechim.com).

If the Supplier believes that its data protection rights have not been respected after contacting Mouldlife, the Supplier may submit a complaint to the relevant control authority.

#### **ARTICLE 11: ANTICORRUPTION**

Each Party shall ensure that its officers, employees, agents, suppliers, contractors and any other person providing services for or on its behalf do so in accordance with all applicable laws, statutes, regulations and codes related to the fight against corruption, including the Sapin II Law, the duty of due diligence, the US Foreign Corrupt Practices Act of 1977 and the UK Bribery Act of 2010.

When the Customer is not the end-user of the Products, the Customer undertakes to share with Mouldlife all information regarding the end-user and to comply with any aforementioned international applicable regulations.

#### **ARTICLE 12: MISCELLANEOUS**

Failure on the part of the Customer or Mouldlife to exercise a right, on any occasion, does not imply a waiver of the exercise of that right on another occasion.

Except in the case of prior written opposition by the Customer, Mouldlife is authorised to use the Customer's name in its commercial references, press releases and advertising leaflets, as well as on its website.

To the extent possible, these General Terms and Conditions will be interpreted in accordance with the law. If any of the clauses of these General Terms and Conditions are declared null and void by a final court decision, the nullity of this clause will not result in the nullity of these General Terms and Conditions: all other provisions will thus remain in force and the nullified clause be replaced by another clause, resulting in the same legal and economic consequences, by mutual agreement.

#### **ARTICLE 13: JURISDICTION AND APPLICABLE LAW**

These General Terms and Conditions are to be governed and interpreted in accordance with the law in force at the registered office of Mouldlife. Application of the provisions of the United Nations Convention on Contracts for the International Sale of Goods is expressly excluded.

In the event of a dispute between Mouldlife and the Customer arising from or pertaining to these General Terms and Conditions, the parties shall attempt to resolve their disagreement by negotiation during a thirty (30) day period. In the absence of an amicable agreement, the dispute will be submitted to the exclusive jurisdiction of the court of the domicile of Mouldlife.